

PRIVACY POLICY FOR THOSE WHO REQUEST INFORMATION ON LINE

This Privacy notice describes how we process your personal data and explains your rights, pursuant to Regulation (EU) 2016/676 (GDPR).

1. Identity of the Controller

The Data Controller is Fairmat S.r.l. (hereinafter "the Controller") with head office in Verona, Piazza Brà 28 - 37121; contact email: privacy@fairmat.com.

2. Purpose of the Processing

Your personal data are processed for the purpose of following up the request for information forwarded by the information requester, thus to send communications of various kinds and by different means of communication (telephone/cell phone call, text message, e-mail, paper mail), depending on what has been agreed upon or requested by the requester in the online form.

3. Data Source

The personal data processed are provided by the information requester when filling out the online form or in subsequent communications with the Owner.

4. Categories of data

The personal data processed belong to the following categories:

- Personal (first name, last name, address);
- Contact (e-mail, telephone)

5. Lawful basis for processing

Data processing is necessary to respond to the data subject's request for information, prior to entering into any contract ("pre-contractual measures").

6. Processing and retention method

The processing of your data is carried out with automated tools, in accordance with the principles and requirements of the GDPR, by specially authorized and trained individuals.

7. Data recipients

The Controller will not disseminate your personal data, i.e., will not give knowledge of them to unspecified parties, in any possible form, including making them available or simply consulting them.

Your personal data may be disclosed to personnel working in the employ of the Controller, duly instructed and authorized. They may also be disclosed, to the extent strictly necessary, to external parties who perform personal data processing on behalf of the Controller, duly contracted in accordance with Article 28 of the GDPR where necessary. Finally, they may be communicated to the subjects entitled to access them by virtue of provisions of the law, regulations, and EU legislation.

8. Data transfer

Under no circumstances does the Data Controller transfer personal data to third countries or international organizations. The Data Controller may use cloud services, selecting providers that can provide adequate guarantees, as provided by Article 46 of the GDPR.

9. Data Retention

The Data Controller retains and processes personal data for the time necessary to pursue the stated purposes. Specifically, on data are kept for the time necessary to follow up on your request and in any case for a maximum period of 6 months from the date of sending the communication in response to your requests, then permanently deleted.

10. Data Provision

You may refuse to give your personal information in filling out the form, but this implies that Fairmat will not be able to follow up on your requests.

11. Data subjects' rights

As a "data subject," i.e., a natural person whose personal data is being processed, you may exercise your rights set forth in the following articles of the GDPR:

- 15 - right of access to data,
- 16 - right to rectification,
- 17 - right to erasure (right to be forgotten),
- 18 - right to restriction of processing,
- 20 - right to portability,
- 21 - right to object,
- 22 - right to object to automated decision making.

by writing to the Data Controller, at the above address, specifying the subject of your request, the right you wish to exercise and sending the Data Controller what you have requested, to enable it to verify your identity and ascertain the legitimacy of your request. The legitimate exercise of your rights does not incur any cost to you. The Holder guarantees a response within one month.

12. Lodging of a complaint

As a "data subject" you have the right to lodge a complaint with the Supervisory Authority of the State of residence.

13. Automated decision-making processes

Under no circumstances shall the Controller carry out processing of personal data that involves automated decision-making processes capable of producing legal effects or in any case significantly impacting on your person.

Date of last update: May 20th, 2024